

For information on becoming a Combined Food Prep/Serving Work, (Inc. Fast Food), see [Sources of additional information](#) within this brochure.

For information on youth employment opportunities, contact a career counselor at your high school or employment counselor or job and information center coordinator at your local NH Employment Security Office.

Berlin (752-5500)

[151 Pleasant St., PO Box 159, 03570-0159](#)

Claremont (543-3111)

[404 Washington St., PO Box 180, 03743-0180](#)

Concord (228-4100)

[10 West St., PO Box 1140, 03302 - 1140](#)

Conway (447-5924)

[518 White Mountain Highway, 03818-4205](#)

Keene (352-1904)

[109 Key Rd., 03431-3926](#)

Laconia (524-3960)

[426 Union Ave., PO Box 760, 03246-2894](#)

Lebanon (448-6340)

[85 Mechanic St., Ste.4, 03766-1506](#)

Littleton (444-2971)

[646 Union St., Ste.100, 03561-5314](#)

Manchester (627-7841)

[300 Hanover St., 03104-4957](#)

Nashua (882-5177)

[6 Townsend St., 03060-3285](#)

Portsmouth (436-3702)

[2000 Lafayette Rd., 03801-5673](#)

Salem (893-9185)

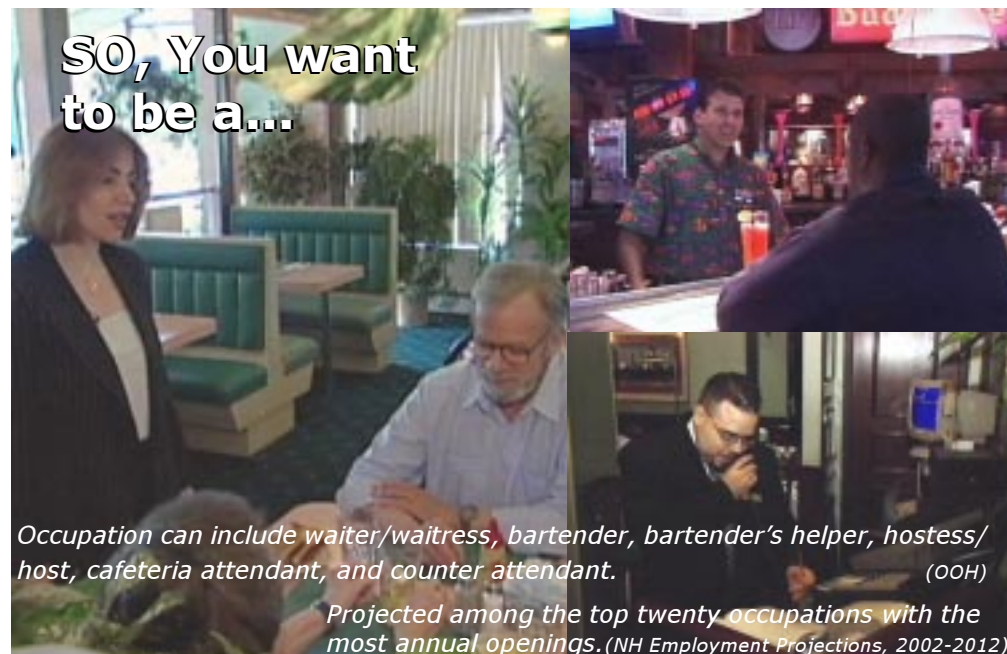
[29 South Broadway, 03029-3026](#)

Somersworth (742-3600)

[243 Rt.108, 03878-1512](#)

NHCRN
New Hampshire Career Resource Network
Employment SECURITY Rick Ricker (603) 229-4489 LLMAB
www.nhes.state.nh.us/elmi/nhcrn/index.htm

SO, You want
to be a...



Occupation can include waiter/waitress, bartender, bartender's helper, hostess/host, cafeteria attendant, and counter attendant. (OOH)

Projected among the top twenty occupations with the most annual openings. (NH Employment Projections, 2002-2012)

Hospitality & Tourism Food Prep/ Serving Worker



New Hampshire

Here are
a few things
you should know.

You'll want to know a few things about this career.

Avg Hrly Wage:

\$ 8.25

Expected Growth Rate*:

29%

Avg Annual Openings:

773

Training/Educ Needed:

Short On-the-Job or Military Training
Tips comprise a major portion of earnings; consequently, keen competition is expected for jobs in popular restaurants. (OOH)

Basic Skills:

Listening, writing, speaking, math.

Job Skills:

Service orientation, active listening, speaking, writing, math, social perceptiveness, reading comprehension, coordination, operation & control, judgement and decision making.

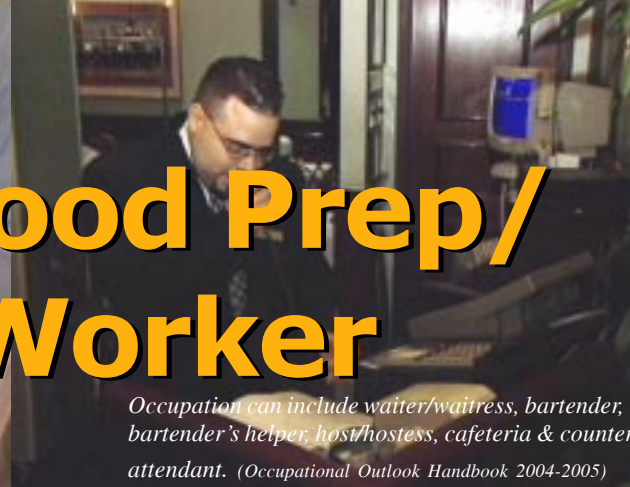
www.onetcenter.org

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TASKS

1. Accept payment from customers, and make change as necessary.
2. Relay food orders to cooks. Distribute food to servers.
3. Notify kitchen personnel of shortages or special orders.
4. Prepare/serve cold drinks or desserts, using drink-dispensing, milkshake, or frozen custard machines. Prepare simple foods and beverages such as sandwiches, salads, and coffee.
5. Request and record customer orders, and compute bills using cash registers, multicounting machines, or pencil and paper.
6. Select food items from serving or storage areas and place them in dishes, on serving trays, or in takeout bags.
7. Serve customers in eating places that specialize in inexpensive fast carry-out food.
8. Clean/organize eating & service areas. Arrange tables/decorations according to instructions.
9. Collect and return dirty dishes to the kitchen for washing. Wash dishes, glassware, and silverware after meals.
10. Pack food, dishes, utensils, tablecloths, and accessories for transportation from catering or food preparation establishments to locations designated by customers.
11. Provide caterers with assistance in food preparation or service.
12. Serve food and beverages to guests at banquets or other social functions.

www.onetcenter.org

Interests (Holland Code):

REC
(Realistic, Enterprising, Conventional)

Interest Area:

Retail and Wholesale Sales and Service

Working Conditions: Comfortable, well lighted, clean environment.

(May stand for long periods of time, often carry heavy trays, under pressure to be fast and efficient.)

Avg Work Week:

Hours vary. (Most work part-time and work Saturdays, evenings, and holidays.)

Sources of additional info: NH Employment Security (Contact office nearest you or go online to www.nhes.state.nh.us).

National Restaurant Association, 1200 17th St. NW, Washington, DC 20036 (www.restaurant.org).

International Council on Hotel, Restaurant, and International Education, 3205 Skipwith Rd., Richmond, VA 23294

(www.chrie.org).

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